RO-ILS® ENROLLMENT

INCIDENT LEARNING

Contracting

-Submit an Enrollment Form to Clarity

-Contract with Clarity (required by the Patient Safety Act)

Onboarding

1. Orientation
2. Workflow
3. PSO

Implementation

-Share RO-ILS access with all staff

-Educate and empower all staff

Investigate Event

-Reviewers investigate that event and enter additional information into RO-ILS Portal (i.e., "My Review")

Submit Event

- User enters an event into RO-ILS Portal (i.e., "Submit Event") upon discovery

Review Trends

-Local: Reviewers analyze trends (utilizing the Analysis Wizard & Dashboard in the RO-ILS Portal)

-National: Read RO-ILS education (e.g., case studies, reports)

Report Findings to All Staff

-Discuss events

-Present national and local findings at staff meetings

-Engage all staff in incident learning and QI implementation

Mitigation Strategies

-With multidisciplinary staff, develop mitigation strategies to address issues

-Proactively assess processes and identify areas for quality improvement (QI)