RO-ILS® ENROLLMENT

Contracting
- Submit an Enrollment Form to Clarity
- Contract with Clarity (required by the Patient Safety Act)

Onboarding
1. Orientation
2. Workflow
3. PSO

Implementation
- Share RO-ILS access with all staff
- Educate and empower all staff

INCIDENT LEARNING

Submit Event
- User enters an event into RO-ILS Portal (i.e., "Submit Event") upon discovery

Investigate Event
- Reviewers investigate that event and enter additional information into RO-ILS Portal (i.e., "My Review")

Review Trends
- Local: Reviewers analyze trends (utilizing the Analysis Wizard & Dashboard in the RO-ILS Portal)
- National: Read RO-ILS education (e.g., case studies, reports)

Mitigation Strategies
- With multidisciplinary staff, develop mitigation strategies to address issues
- Proactively assess processes and identify areas for quality improvement (QI)

Report Findings to All Staff
- Discuss events
- Present national and local findings at staff meetings
- Engage all staff in incident learning and QI implementation